

## Elite Used Saddles – Commission Terms and Conditions

### SADDLES:

### COMMISSIONER:

#### Terms:

Our commission fee is 25% on all saddle sales. The commission fee is 50% on accessories. This fee includes credit card/ debit card/PayPal/other processing costs. The owner is responsible for any shipping costs to get the saddle to us.

All items sold on our website/Facebook/twitter/eBay pages include a trial period so that the item can be checked for a proper fit for rider/horse. While customers are held responsible for any damage caused during trial, please note that normal signs of use are to be expected, though in our experience most customers are very careful with our merchandise. Items are shipped insured for trial.

An item may be removed from inventory at any time, but will incur a £25 contract cancellation fee. This fee partially covers our cost of labour, advertising, marketing, monitoring trials, conditioning leather before and after every trial, polishing metal fittings before and after every trial, custom shipping boxes, etc. The owner is responsible for the cost of return shipping and insurance for removing their item from inventory. The return postage is a standard £25. Should you have any questions, feel free to call on 07976328169 or message the Facebook/email.

Items should arrive to us clean and in the condition described to us prior to accepting the commission. If we find a problem with the saddle that is repairable upon its shipment to us, we will notify you to discuss the possibility of repair. However, saddles that arrive to us in condition unfit for resale may be returned at your expense.

While we give you a price point estimate on the price we expect to market the saddle at based on photos, if after seeing the saddle in person we feel that your best interest would be served to adjust the price slightly up or down, we will contact you to discuss that option.

**Sending Your Item to Us:**

To send your item to us, please require a signature upon delivery so that the box is not left unattended at the door. Insure your saddle to protect yourself in case the saddle should suffer any shipping damage. We are not responsible if you fail to insure the saddle and it arrives damaged to us. We recommend shipping in a 14 x 14 x 24 box (or something similar), with the saddle packaged pommel down, with bubble wrap for packing.

Send us an email/Facebook message to let us know once you have shipped, and via which carrier, so that we can be watching for your saddle to arrive.

**The Commission Process:**

Once your item has arrived, we will send you a confirmation email/Facebook message within 48 hours of delivery to confirm that we have received your item. (In the case of a package delivery after our business hours, it may take up to one additional business day.)

Once the item has arrived to us, please allow up to 7 days for your item to be photographed and posted online. Our turn around to getting items on the Facebook site is usually much faster, usually within 3 days but 7 in exceptional and unusual circumstances.

We will transfer you your % from the final sale within 7 days of a confirmed sale. This can either be via bank transfer into a nominated account or cheque or PayPal. This is at your discretion. Items are sent out on trial, so we have to wait to confirm a final sale with the client before being able to make payment to you. We will contact you once an item has been confirmed as a final sale so that you will know to expect the money.

Thank you for your business. We appreciate your trust and confidence, and look forward to working with you.

**I confirm that I have read and agreed with these Terms and Conditions.**

Please print name: \_\_\_\_\_

Signed: \_\_\_\_\_